

Water & Wastewater Facility Operators Certification Program



COVID-19 Safety Protocol For Taking Certification Exam

A COVID-19 Safety Protocol has been established for taking certification exams that is based on information from the Government of Manitoba's website on Restoring Safe Services <https://www.gov.mb.ca/covid19/restoring/guidance.html#ppe>.

To protect both stakeholders and staff, the following procedures will be implemented moving forward for certification exam sessions:

- Examinations will be rescheduled at no additional charge if you are not feeling well or in self-isolation because of public health advice. If you are in this situation, please call 204-945-7065 or email donna.garcia@gov.mb.ca.
- The number of examinees at one time will be limited to 13 (8 in the large room and 5 in the small room) in order to comply with social distancing requirements (one person per 10 square metres) during the examination. The program has added additional sessions to ensure that there are enough examination sessions available.
- Staff will clean and sanitize high contact surfaces such as computer keyboards, computer mice and working spaces with disinfecting wipes before and after the examination.
- Attendees and department staff are required to maintain social distancing at all times.
- Department staff in attendance will be wearing a face mask during the registration and logging on processes.
- A cough etiquette poster will be posted in a prominent location in the public access area of the building where the examination occurs.
- COVID-19 office building entrance posters will be posted outside the public entrance door.

Examinees are required to do the following:

- Do not come to take the exam if you are not feeling well or in self-isolation based on public health advice. The exam can be rescheduled without additional charge.

- Calculators, pencils and pens will not be shared; each examinee is required to bring their own calculator, pencil and pen.
- Only two individuals are allowed in the elevator at one time.
- Please bring your own mask. Examinees must wear a mask when riding the elevator, when waiting in the foyer and until they get to their seat. Masks must be worn by the examinee during the log on process (when the 2 meter distancing cannot be implemented). Please note that the face mask must be removed during registration to verify identity – social distancing will be maintained when identity is being verified. The examinees can remove the mask once seated. Examinees are encouraged to remain masked during the exam if it is comfortable.
- Hand sanitizer is provided at the entrance of the exam room and each examinee is required to sanitize their hands prior to entry.
- Please follow public health advice to avoid touching your eyes, nose, and mouth.
- A distance of 2 metres must be maintained from other individuals at all times.

If you have questions regarding these requirements, please phone 204-945-7065 or email, wwopcert@gov.mb.ca. Please contact Health Links – Info Santé for information about your health, COVID-19 testing and self-isolation at 204-788-8200 or toll-free at 1-888-315-9257.