

VOLUNTEER CAMPGROUND HOST



2025 Application Package



Volunteer Campground Host Program

We are looking for welcoming and energetic people with a passion for helping others and promoting stewardship of the outdoors.

Volunteer Campground Hosts work with park staff to ensure visitors enjoy their stay in provincial park campgrounds. Hosts greet and assist campers, listen to comments and answer questions, promote park events and direct campers to unique park features. **Depending on the location, you will also be required to participate and assist with interpretive programming.**

Volunteer Campground Hosts must be in attendance each weekend from the May long weekend to Labour Day.

As a Volunteer Campground Host, you will receive:

- A complimentary campsite for the season; and
- Background information on the park and hospitality training.

Apply today! Applications are due before October 31, 2024

A Volunteer Campground Host is a camper who volunteers to greet and assist other campers, answer camper questions, document their comments, distribute printed materials, promotes park events and assists with interpretive programming.

The Volunteer Campground Host must provide suitable camping equipment for their own use and comply with all park regulations and policies as set out in the annual *Guidebook for Volunteer Campground Hosts* and the *Campers Guide*.

Duties & Responsibilities

- To rove from campsite to campsite greeting visitors each weekend by welcoming visitors in a pleasant manner, meeting campers, answering questions and providing assistance in obtaining information about facilities, services and activities in and around the park;
- Welcome visitors at the designated Host site in a pleasant manner to answer questions and provide visitors with park information;
- Wear issued volunteer shirt when on duty;
- Provide information and brochures on the activities and services of the park and area;
- Inform the campground office or supervisor of maintenance concerns and observed infractions of park rules and regulations;
- Redirect complaints and/or comments to the campground office or supervisor;
- Submit weekly reports to supervisor including hours of duty, number of individual visitors spoken to, and visitor feedback;
- In locations with Park Interpreters, assist interpretive staff with greeting visitors and providing support at interpretive programs.

Skills & Qualifications

- Have extensive camping experience;
- Have experience participating in interpretive programming;
- Have a general knowledge of provincial parks, park philosophies and park resources, as well as park rules and regulations;
- Have a general knowledge of the area facilities, activities and services;
- Be able to effectively communicate with people;
- Be friendly and personable.

Training & Orientation

Hosts are required to sign a Volunteer Agreement Form and a Position Duty Description. Hosts are then given the *Guidebook for Volunteer Campground Hosts*, a comprehensive training package to review, including weekly report template, customer service information, and park policies and regulations.

Arrangements are made with the local Park District Manager or Park Interpreter for an in-park orientation and siting your camping unit for the season.

Either party can discontinue services at any time. Failure to comply with all requirements of the position or violation of park rules and regulations will result in termination of the volunteer agreement and eviction from the campground.

Application Process

Application deadline is October 31, 2024 for the 2025 camping season. After the deadline, all applications are screened for completeness and assessed based on information provided.

Hosts from the previous year may be invited to volunteer for a consecutive year if they performed well in their previous season. After a second consecutive season, we will invite new sets of volunteers to Host, unless no other applicants are received and the previous Hosts performed well. ***Hosts wishing to return must re-apply each year.***

Park staff will contact suitable new applicants for an interview, which is conducted over the phone or virtually over Zoom in November. In the interview, we assess verbal communication skills, discuss motivations for becoming a Host and knowledge of Manitoba's provincial park system.

Positions are then offered to successful applicants based on their location preference.

Positions are offered in December. Unsuccessful applicants are placed on a waiting list should a position become available.

Contact Information

Manitoba Parks
Interpretation Unit
258 Portage Avenue - 4th Floor, Winnipeg MB, R3C 0B6
ParkInterpretation@gov.mb.ca
1-800-214-6497 (in Winnipeg 204-945-6784)

2025 VOLUNTEER CAMPGROUND HOST APPLICATION FORM

Name(s): _____

Address: _____

City: _____ Province: _____ Postal Code: _____

Phone: _____ Alternate Phone: _____

Email: _____

Where would you like to volunteer as a Campground Host? Check all preferred locations.

Note we are only accepting applications for the locations listed below.

- | | |
|--|--|
| <input type="checkbox"/> No preferred location | St. Malo Provincial Park |
| Birds Hill Provincial Park | <input type="checkbox"/> St. Malo Campground |
| <input type="checkbox"/> Birds Hill Campground | Spruce Woods Provincial Park |
| Grand Beach Provincial Park | <input type="checkbox"/> Kiche Manitou Campground |
| <input type="checkbox"/> Grand Beach Campground | Turtle Mountain/William Lake Provincial Parks |
| Hecla/Grindstone Provincial Park | <input type="checkbox"/> Adam Lake Campground |
| <input type="checkbox"/> Gull Harbour Campground | <input type="checkbox"/> William Lake Campground |
| Nopiming Provincial Park | Whiteshell Provincial Park |
| <input type="checkbox"/> Black Lake Campground | <input type="checkbox"/> Big Whiteshell Campground |
| Paint Lake Provincial Park | <input type="checkbox"/> Falcon Beach Campground |
| <input type="checkbox"/> Paint Lake Campground | <input type="checkbox"/> Nutimik Lake Campground |
| | <input type="checkbox"/> West Hawk Lake Campground |

What is your motivation for wanting to become a Volunteer Campground Host?

What do you hope to gain by volunteering with us?

Have you been a Volunteer Campground Host before? If yes, when and what location(s)?

How often do you go camping in a season, and what are your favourite locations to camp?

What kinds of activities do you enjoy participating in while in Manitoba's provincial parks?

What are some policies, rules and regulations that you are aware of in Manitoba's provincial parks?

Have you ever participated in park interpretive programming? If yes, what kinds of programs have you attended?

Please describe any experience you have had working with the public.

Please describe any previous volunteer experiences you have had.

How did you learn about the Volunteer Campground Host program?

Are you able to commit to the minimum time requirements? (Every weekend between the May long weekend and September long weekend). If no, please explain.

Have you read and understand the requirements and duties of the position as outlined on page 3?

Yes No

Are you willing and physically able to perform the duties as outlined in the job description?

Yes No

If no, what are the limitations that would impact your abilities to fulfill the expectations we have for a Volunteer Campground Host?

Please provide two work/volunteer related references with contact information (no family members).

Languages spoken:

Is there any additional information, relevant skills, experiences or interests that you would like to provide to assist us in determining your suitability as a Volunteer Campground Host?

Declaration:

By checking “I Agree”, I certify that the information provided on this application is accurate and complete to the best of my knowledge as of the date indicated below. I give Manitoba Parks the authority to contact the persons I have named as references. I understand that falsified or misleading statements and omissions will result in rejection of this application, and may disqualify me from volunteer service, or result in dismissal from volunteer service.

I Agree

Date: _____

Submitting your Application:

Application deadline is October 31, 2024.

Please send your completed application form (pages 5-8) by email to *ParkInterpretation@gov.mb.ca*

We thank everyone who applies and note that only those candidates selected for further consideration will be contacted.