

CIRCULAR

Date: March 24, 2025

CIRCULAR NUMBER: EIA # 2025-09

Alternate Programs:

To: Program Managers/ Supervisors

Subject: **Wheelchair Transportation for Social Activities Updates** (Winnipeg and Brandon)

Reference: EIA Administrative Manual: 22.3.4 outlines policy related to wheelchair transportation (social activities)

Replaces: #2024-06

Type: ☐ Policy ☐ For Internal Reference Only
☒ Procedure
☐ Rate
☐ Information Only

Effective Date: April 1, 2025

The 2025/26 Wheelchair Transportation for Social Activities Authorization slips for eligible Brandon recipients of Manitoba income assistance programs (EIA or MSPD) will be mailed to the participating offices for distribution.

Winnipeg residents eligible for wheelchair transportation can now arrange both medical and social transportation through the Medical Transportation Unit by phoning **204-948-RIDE** (7433) during regular hours of operation. Participants will continue to be eligible for up to 24 return transportation trips annually. Participants can contact MTU at any time to confirm how many remaining trips are available.

Medical Transportation Unit (MTU) hours of operation:

Monday – Friday (excluding statutory holidays), 8:30am – 4:30pm

Eligible participants of one of the Manitoba income assistance programs who live in Winnipeg and wish to arrange a ride outside of these hours of operation can contact a transportation company listed on the City of Winnipeg's Vehicles for Hire website, pay out-of-pocket, and submit a receipt for reimbursement to the Disability and Health Supports Unit (DHSU). Staff should ensure that program participants only use companies that are licensed and approved. The City of Winnipeg Vehicles for Hire website, which is updated on a regular basis, has a list of licensed companies. The link is <https://winnipeg.ca/vehiclesforhire/dispatchers.stm>.

As per Circular 2018-14, transportation is normally to be authorized for social activities within the participant's local community. In rural areas, the parameters should not exceed 75 kilometers from their place of residence.

Transportation companies in **Brandon** as of February 19, 2025 are as follows:

COMPANY	TELEPHONE
4-Way Taxi	204-727-2500
ABC Taxi	204-726-1600
Brandon Sunset	204-729-9000
Mr. Ride	204-571-1111
1 Rainbow Taxi- no wheelchair accessible taxis	204-717-4000
Wheat City Elite- no wheelchair accessible taxis	204-717-7070