

Introduction

Chapter 2 of Volume 1 contains provincial standards for services to families under Part II of *The Child and Family Services Act*.

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Chapter Content

Chapter 2 is divided into seven sections as follows:

- Section 1 – [Community Involvement](#)
- Section 2 – [Voluntary Family Services](#)
- Section 3 – [Child Care Services](#)
- Section 4 – [Homemaker and Parent Aide Services](#)
- Section 5 – [Voluntary Placement of Children](#)
- Section 6 – Family Service Agreements – *To be completed*
- Section 7 – [Voluntary Surrender of Guardianship](#)

When applicable, the sections to be added to this manual will replace existing policies and standards available through the Child Protection Branch.

Legislation

[The Child and Family Services Act](#) [On this page link]

[The Child and Family Services Authorities Act](#)

The Child and Family Services Act

Child and family services agencies have a duty under [section 7](#) of *The Child and Family Services Act* to provide family counselling, guidance and other services to prevent circumstances requiring the placement of children and for the protection of children.

Part II of the Act provides for the following services:

- [Section 9](#) – services to families and minor parents

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[Section 10](#) – special needs and emergency assistance

[Section 12](#) – day care services and suitable alternatives

[Section 13](#) – homemaker and parent aide services with the consent or in the absence of a parent or guardian

[Section 14](#) – voluntary placement of children

[Section 16](#) – voluntary surrender of children by parents or a mother

The Child and Family Services Authorities Act

[Section 19](#) of *The Child and Family Services Authorities Act* lists the duties and powers of child and family services authorities. Clauses (a) and (h) pertain to services to families.

Part 2 of the [Child and Family Services Authorities Regulation](#) pertains to the authority determination protocol (ADP). Under subsection 4(1), adult members of a family are entitled to choose an authority of service. If a person or family does not choose their culturally appropriate authority as their authority of service, subsection 6(1) requires their written consent to advise the culturally appropriate authority of their choice.

Under section 14 of the regulation, the authorities share with the director the duty under [clause 4\(1\)\(a\)](#) of *The Child and Family Services Act* to administer and enforce the Act.

Policy

While child and family services agencies have a duty under [section 7](#) of *The Child and Family Services Act* to provide services to families, for the most part, they have discretion under [Part II](#) of the Act as to when and how these services are provided. You will find more information on this under [Services to Families](#) in Section 1.2.3, Voluntary Family Services.

Consistent with the intent of the Act, service decisions should be based on the needs of the family within the services and resources available to the agency with the goal of preserving and strengthening the family unit.

Standards

The provincial standards in this chapter are minimum requirements for services to families under Part II of *The Child and Family Services Act*.

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Agencies are also required to follow culturally appropriate standards developed by their respective mandating authorities pursuant to [section 19](#) of *The Child and Family Services Authorities Act*.