

LICENSING ORDER / ORDRE RELATIF AUX LICENCES

To / Destinataire : Bright Beginnings Educare Inc. Facility Number / N° d'établissement : 1138
Centre / Home Operating Name /
Nom d'opération du centre/garderie à domicile : Bright Beginnings Educare Inc. (Monterey site)
Location / Postal Code /
Adresse : 5330 Monterey Road, Headingley Manitoba Code Postal : R4J 1J9
Licence dated / For the period from/ To/ Licence Number /
Licence datée du : 12/05/2023 Pour la période du : 12/01/2023 Au: 12/31/2023 N° de licence : 118844

**THIS ORDER REQUIRES COMPLIANCE WITH THE FOLLOWING REGULATIONS /
CET ORDRE EXIGE LE RESPECT DES RÈGLEMENTS SUIVANTS :**

Regulation Number Numéro de règlement :	VIOLATION / INFRACTION	Required Compliance Date / Le règlement doit être respecté à partir du :
	<p>WHEREAS it has been reported to Early Learning and Child Care Division that on December 7, 2023 an incident occurred at Bright Beginnings Educare Inc. operating as Bright Beginnings Educare Inc. (Monterey site) (the "Centre"), whereby a 26 month old child (child A) was left in the facility playground when the staff and children went indoors, unsupervised by any staff for a period of 18 minutes.</p> <p>As reported by the centre Director, 2 staff and 16 preschool children were outside in the centre's adjacent, fenced playground. At approximately 11:02 a.m. the children were gathered by the preschool playground fence, a face to name headcount occurred, and all 16 children were accounted for. The group proceeded through the gate into the infant playground and out the front gate to the facility entrance. No additional roll call or headcount was conducted.</p> <p>Once inside the centre, the staff walked the group down the hallway and into their room. Staff reports indicate that at approximately 11:15 a.m. the site supervisor observed staff A walking down the hall toward the front entrance of the centre. The site supervisor entered the preschool room and overheard a child asked where child A was. Staff B was alone in the room with 15</p>	

Child Care Coordinator /
Coordinateur(trice) des services de garde : Monique Lubkiwski
Address / Phone Number /
Adresse : 25 Tupper Street N, Portage la Prairie MB Numéro de téléphone : 204 239-3121

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Acting Executive Director, Provincial Operations, Early Learning and Child Care /
Directrice
exécutif par intérim, Opérations provinciales, Apprentissage et garde des jeunes enfants:
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Act s. 3(1)	<p>children and was not aware that child A was missing. Staff A returned to the room with child A at approximately 11:22 a.m.</p> <p>AND WHEREAS, the licence holder fails to meet <i>The Community Child Care Standards Act</i> and Child Care Regulation, M.R. 62/86 as hereinafter provided:</p> <p><u><i>The Community Child Care Standards Act (the "Act")</i></u></p> <p>Responsibility to provide proper environment 3(1) Every person providing child care shall at all times provide an environment that promotes the health, safety and well-being of the children.</p> <p><u>And the Child Care Regulation, M.R. 62/86 (the "Regulation")</u></p>	
Reg. 8(1)	<p>8(1) Every licence holder shall ensure that children attending the child care centre are supervised at all times.</p>	
Reg. 8(1.1)	<p>8(1.1) The licence holder shall ensure that the supervision referred to subsection (1), whether direct supervision or indirect supervision,</p> <p>(a) protects the health and safety of each child; and (b) is appropriate to each child's developmental age.</p>	

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Reg. 8(2)	<p>8(2) A licence holder who operates a child care centre, except a nursery school which provides child care for less than four continuous hours per day, shall provide for staff-to-child ratios and maximum group sizes which do not exceed the following ratios and group sizes</p> <p>(a) where children are cared for in mixed age groupings during the majority of the centre's operating hours;</p> <table border="1"> <thead> <tr> <th>Age of Child</th> <th>Ratio</th> <th>Maximum Group Size</th> </tr> </thead> <tbody> <tr> <td>12 wks-2 years</td> <td>1:4</td> <td>8</td> </tr> <tr> <td>2 yrs-6 yrs</td> <td>1:8</td> <td>16</td> </tr> <tr> <td>6 yrs-12 yrs</td> <td>1:15</td> <td>30</td> </tr> </tbody> </table>	Age of Child	Ratio	Maximum Group Size	12 wks-2 years	1:4	8	2 yrs-6 yrs	1:8	16	6 yrs-12 yrs	1:15	30	
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12 wks-2 years	1:4	8												
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6 yrs-12 yrs	1:15	30												
Act s. 18	<p>AND WHEREAS this order is being issued pursuant to section 18 of the Act, which states:</p> <p>Orders respecting requirements</p> <p>18 Where the provincial director</p> <p>(a) is satisfied that any facility described in a licence is not being operated and maintained in compliance with the requirements or standards prescribed in the regulations for that type of facility; or</p>													

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	<p>(b) believes that a facility described in a licence is being operated and maintained in a manner that is hazardous to the health, safety or well-being of children receiving child care in the facility;</p> <p>.....</p> <p>the provincial director may, by written order, require the person operating the facility to take the measures specified in the order and to remedy the non-compliance, remove the hazard or deal with the problems, as the case may be, within the time limits specified in the order, and must serve a copy of the order on the person operating the facility.</p> <p>AND WHEREAS the provincial director believes this licensing order is necessary to protect the health, safety, or well-being of children receiving care at the centre, the PROVINCIAL DIRECTOR HEREBY ORDERS THAT:</p>	
Reg. 8(1), 8(1.1)	(1) Children in attendance at the centre are to be supervised at all times.	Immediately
Reg. 8(2)	(2) Staff to child ratios must be maintained at all times.	Immediately
Reg. 8(1), 8(1.1)	(3) No outings or field trips away from the centre may occur until	Immediately

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Reg. 8(1), 8(1.1)	further notice. (4) The centre must revise the current centre supervision plan to clearly outline and describe how staff will ensure children are accounted for at all times including: a) while inside the centre; b) during outdoor play; c) on any outings or field trips away from the centre; and d) during all transitions within the daily program both indoors and outdoors.	January 5, 2024
Reg. 8(1), 8(1.1)	(5) The revised centre supervision plan must be reviewed and signed by the centre's Board of Directors and then submitted to the Child Care Coordinator for the provincial director's approval.	January 12, 2024
Reg. 8(1), 8(1.1)	(6) Once the revised centre supervision plan has been approved, the centre Director must conduct an in-depth training session with all centre staff, including substitutes. Signatures from all staff, acknowledging their understanding and ability to implement the supervision procedures, must be submitted to the Child Care Coordinator.	January 19, 2024

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Reg. 8(1), 8(1.1)	(7) The centre Director or Designate must conduct and document daily observations of various staff in respect to supervision and provide feedback to staff and the Board of Directors. Observations must be conducted at different times while inside the centre, during outdoor play, during lunch and nap time, and including transitions.	Immediately
Reg. 8(1), 8(1.1)	(8) The documentation of the centre Director or Designate's observations and feedback is to be submitted to the Child Care Coordinator for review at the end of each week until further notice.	Immediately
Reg. 8(1), 8(1.1)	(9) All Centre staff must participate in a workshop to be arranged and conducted by the Child Care Coordinator related to the child care legislation with respect to attendance and supervision of children.	February 2, 2024
	(10) All parents/guardians with children currently enrolled at the centre must be informed by the Licence holder, of this order.	Immediately
	(11) Parent/guardian signatures confirming receipt of parent letter must be provided to the Child Care Coordinator.	January 5, 2024

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	<p>This order must remain in a prominent place within the child care facility at all times and is not to be removed until authorized by the provincial director of Early Learning and Child Care.</p> <p>This order may be appealed to the SOCIAL SERVICES APPEAL BOARD within (30) days of receiving notice of the order.</p>	

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