

Using Mobile Devices in Emergencies

In an emergency, cell phones and other mobile devices are important tools to help you and your family stay connected and safe. Below are some tips that will help you make use of your family's mobile devices when you need them most.

Be Prepared

- Have a communications plan as part of your family's Emergency Preparedness Kit. It is possible that your whole family won't be together when an emergency occurs.
- Program everyone's mobile devices with contact numbers for family, friends, police, fire, gas and hydro. Include out-of-area/province contacts not likely to be affected by the same emergency situation. Regularly update this information.
- Consider keeping your family's essential health information on your mobile devices (include your pets).
- Keep paper copies of contact numbers/health information (in plastic zippered bags) in your Emergency Preparedness Kit and also in another place in case you aren't at home, or don't have access to your mobile device when an emergency happens (ex: wallet, purse, children's backpacks).
- In addition to planning in-person meeting places, consider establishing an agreed-upon familiar online 'virtual meeting' place for your family to check in and leave messages such as a social media site or voice mailbox.
- Keep your mobile devices well maintained and fully charged. Have extra wall and car chargers as well as extra batteries in your Emergency Preparedness Kit. Remember, you need dry chargers, batteries and devices, so have plastic zippered bags in your kit to keep them protected.
- Identify and get familiar with key websites that will help you in an emergency. While on your mobile device, visit the Manitoba government's mobile website at www.manitoba.ca
- Manitoba issues emergency alerts on potentially life-threatening events via radio, cable and satellite television, websites and compatible wireless devices. Upon receiving an emergency alert on your mobile device, it is important to take action safely. Stop what you are doing when it is safe to do so and read the emergency alert. The emergency alert will provide the information you need, including any action you need to take. This could include, but is not limited to: limiting unnecessary travel, evacuating the areas, seeking shelter-in-place, etc. For more information about emergency alerts, visit: manitoba.ca/emo/alerting/index.html or alertready.ca.
- Learn more about how to prepare for an emergency. Visit the Manitoba Emergency Measures Organization website at manitoba.ca/emo.

During an Emergency

- If you have an emergency situation and need assistance, call **911** or your municipal emergency contact telephone number.
- If you need to be on the road during an emergency, pull over and use your mobile device to check on road conditions by calling **511** or visiting manitoba511.ca
- To save battery power, shut down your mobile devices between contacts or disconnect the battery to avoid draining it.
- Other ways to save power include reducing the brightness of your screen, placing your phone in airplane mode, closing apps and avoiding non-essential use such as taking and transmitting videos or photos.
- Increased demands on telecommunications networks during an emergency can overload the network. Keep calls brief and use text messaging, email or social media, which use less network capacity.
- Many cell phones have Global Positioning System (GPS) technology that can help you navigate to safety or help a 911 operator direct emergency responders to your location. Using your GPS will wear down your battery quickly so use it as little as possible.
- Periodically check key websites (such as manitoba.ca) for local emergency updates.

Follow the Manitoba government's posts on Twitter at twitter.com/MBGov and Facebook at facebook.com/ManitobaGovernment for emergency updates and information.

For the most recent information on road conditions or highway safety, visit manitoba511.ca, call **511** or follow the Twitter account for road closures at [@MBGovRoads](https://twitter.com/MBGovRoads).

A Manitoba 511 app is now available for download from the Manitoba Residents portal at residents.gov.mb.ca/apps/511.html.

Please remember that text messaging and talking on hand-held cell phones while driving is against the law in Manitoba. Remember to pull off the road to use your mobile device.